Robert W. Pearson
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Email: penobscotbob@roadrunner.com December 25, 2012

Dear Jake:

Hopefully you can well imagine my total surprise and pleasure in receiving a most welcome phone call this past evening (12/24/12) from "Jim Hartzer" a grand friend whom I met on my first day of employment with Frontier Airlines on July 4th (A Double Time Holiday) 1963 in Frontier's consolidated telephone reservations center in Hanger 5 at Stapleton Field in Denver. I was a "green as grass" new hire telephone reservationist And Jim was one of a very small group of elite Station Agents assigned to this office as Flight Operation Payloaders who worked in absolute concert with Flight Dispatch Operations to insure the maximum profitability (and Safety) of our Flight Operations in the extremely harsh & unpredictable weather environment of the Rocky Mountain West, which our company served daily

Jim obviously joined Frontier several years ahead of me, and because of his keen acumen of Station Operations and deportment in handling company responsibilities, earned his way to this elite assignment. I was only in this office for some 13 months before securing a transfer to Denver Station Operations as an Agent. Jim stayed on as a Payloader for several more years until advancing Airline industry Technology phased out the need for Payloading (And Payloaders) in Airline Reservation operations. Jim ultimately returned to the Denver Station as an Station Agent and was here when the company ceased operations in August 1986.

When I first met Jim, he was married to the daughter of one "Robert "Luke" Luckeweitz" A Denver "Frontier Airlines Station Agent, who later on became a DEN SR Agt and several years back you reported him (Luke) as having "Gone West" in an edition of the Frontier News The most recent time that I saw Jim Hartzer was at a FL Reunion at the Aurora Recreational Reservoir some 5 or 6 years ago?? I learned that he and his former wfe had divorced. That when Frontier ceased operations he had joined United Airlines in Denver and was getting near retirement with them. And that he had remarried and was quite happy with his new partner in life.

Our all too brief "get Together" at this Reunion was the first time we had seen each other in years. During the time I was in the Reservations Office and for several years thereafter I regarded Jim as the Master of returning "Rental Cars" to their Denver Area owner agencies from distant points on Frontier's system where the renter has left the car & to deliver cars from one Automobile Dealer to another Automobile Dealer throughout the Rocky Mountain West. On quite a number of these frequently "White Knuckle" midnight excursions, when Jim had more than one car to move from the same location at the same time, he often would invite me to be his companion Driver. This trips had the uncanny knack of becoming ribald adventures in the unexpected, by the time they were completed.

In the course of our phone conversation yesterday I was delighted to learn that he is alive & well and is presently living in Wellsburg, West Virginia. I was crushed to learn that he has always meant to subscribe to your "Frontier News" but has never gotten around to contacting you and actually doing it! I am taking the liberty of herewith enclosing the wherewithal to insure that he starts off the year 2013 as a subscriber. I am pleased to herewith add Jim's present address and phone number to aid you in contacting him.

Jim Hartzer. 170 Sunrise Lane, Wellsburg, West Virginia. 26070 A.C/304-737-2597

Sincerely Bob