#### BIG SKY JET SERVICE OFF TO A FLYING START.....

Frontier inaugurated its first jet service to Bozeman and Missoula last month with scheduled direct service to Salt Lake City, Denver and St. Louis.

Frontier hosted a pre-inaugural reception in each city held for Montana Governor Thomas Judge along with area business and civic leaders. A.L. Feldman was host.

Bozeman Mayor William Grabow and Missoula Mayor Robert Brown along with city and airport officials proclaimed the week of May 13-19 as Inaugural Week in their cities in honor of Frontier's important new jet service to the area.

Flight 22 operates daily except Sunday, bringing residents of Bozeman and Missoula early morning connections to the West Coast and, in addition, provides excellent single-plane direct service to Denver and St. Louis.

In the picture are from left to right: Bob Van Epps, Sales Service Manager Bozeman, Denver Stewardess Arlene Johnson and Bill Merrick, Chairman of the Bozeman Airport Authority. (See additional photo, page 3)



FRONTIER AIRLINES



# FRONTIER NEWS

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### ...continued growth....



# Subsidy Removal Asked In 4 Nonstop Markets

Frontier announced this month it has asked that the Civil Aeronautics Board remove from subsidy eligibility its nonstop air service in the Denver-Rapid City, Denver-Lincoln, Denver-Grand Junction, and Denver-Jackson markets.

Frontier explained that the success of operations in these Denver nonstop markets over the past three years has

we will seek to delete or alter the services to limit the subsidy burden upon the taxpayers," he said.

Frontier also explained that its application to the Board is a recognition that these cities now have the strength and vitality to support their own airline services. This change should strengthen and improve their airline service over the



A.L. FELDMAN announced at Frontier's annual shareholder meeting in Denver last month that Frontier "has set the foundation for continued growth." (See executive message page 2)

# Ryland Elected Executive Vice President

The election of Glen L. Ryland as executive vice president of Frontier was announced recently by A. L. Feldman.

Mr. Ryland has been vice president-finance of Frontier since joining the company in March, 1971. In his capacity as executive vice president, Ryland will continue to serve as the company's chief financial officer, Mr. Feldman said.

Before joining Frontier, Mr. Ryland was associated with Aerojet General Corporation in California for 14 years, his last position being chief financial officer of the Aerojet Nuclear Systems Co. While working at the Sacramento, California, solid rocket plant, he also served in the position of contract administrator for the Minuteman program, manager of contract and program administration, and controller of the Aerojet Nuclear Division.

Ryland is a 1949 graduate of the University of California at Berkeley. He served as an Air Force pilot during World War II and was recalled during the Korean campaign.



# New Jet Service Begins July 1

On July 1, Frontier will inaugurate jet service in El Paso, Joplin and Ft. Smith and, at the same time, introduce additional jet service to another 12 cities on the system.

With the purchase of the 14th jet, Frontier will now be able to accommodate these communities' growings passenger loads, and provide their residents with more convenient interline connections from the major cities on Frontier's system.

service several years ago, Frontier will re-introduce these passengers with the 737-200 and Frontier's popular twin seat comfort and first class legroom at coach prices.

But for Joplin, this service marks the first time they've been served via a jet and Joplin now joins Missoula and Bozeman as "new jet cities."

Among the notable features included in the July 1 schedule change in these cities are: DENVER-new jet service to El While El Paso and Ft. Smith had jet Paso and additional non-stop jet flights to

Frontier explained that the success of operations in these Denver nonstop markets over the past three years has proven government financial assistance is no longer necessary.

"The government does not have to pay Frontier to fly these services," A. L. Feldman said.

He said this action is part of Frontier's plan to reduce its dependence upon subsidy.

"We believe that this will strengthen our system and thus enable us to provide better service to all the cities on our system where our service is economically justified," Mr. Feldman said.

"At the same time, where it appears to us that the cost of providing service to other communities is clearly unjustified.

and vitality to support their own airline services. This change should strengthen and improve their airline service over the years.

While subsidy is essential in weak markets, it is a negative influence in strong markets. The subsidy system carries with it many burdens and restraints upon the carriers, with very limited profit opportunities.

In subsidy ineligible service, on the other hand, the carrier has somewhat better profit opportunities and more freedom to improve earnings through better service.

It is Frontier's position that the present filing is in the best interest of each of these communities, the Government, and Frontier.

### Every Employee At Frontier

# Honorary Citizen Of South Dakota



SOUTH DAKOTA GOVERNOR Richard Kneip (left) visited Frontier recently to proclaim all Frontier employees as "Honorary Citizens" of South Dakota for their help during last summer's flood relief. Receiving the honor for Frontier employees was Denver Aircraft technician Jerry Manlove.

Continued on page 3

# executive message



A. L. Feldman

President and Chief Executive Officer

Frontier Airlines

I told shareholders at our annual meeting in late April that Frontier Airlines will be strongly profitable in 1973 and in the years ahead.

In stating "we have set the foundation for continued growth," we recited the financial turnaround Frontier has achieved in 1972 and in the first quarter of this year, with which I know you are familiar.

Several recent developments have pointed to the continued

growth potential of our company.

- Our success in the Denver-Lincoln, Denver-Grand Junction, Denver-Rapid City, and Denver-Jackson markets has proven government financial assistance is not required, enabling us to file with the Civil Aeronautics Board to remove these markets from subsidy eligibility.

 We have asked the CAB to approve a route exchange agreement with American Airlines which would permit us to extend our service

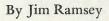
for the first time to Southern California.

— We have purchased two additional Boeing jets in the past six months, a 17% increase in our jet capacity. The reasons for these acquisitions were our people's performance in selling seats, in flying and maintaining reliable on-time performance, and in providing the kind of service that keeps filling those seats. Future purchases of new equipment will be predicated on the same kind of performance by our employees.

employees.

We recently introduced jet service to the Big Sky Country of

# short hops





Frontier and Air New Zealand have agreed to exchange two stewardesses for a three-week period beginning July 23. The two Frontier girls, who will fly the routes of Air New Zealand in the South Pacific, will be chosen in a drawing from representatives of the four domiciles later this month. The two Air New Zealand girls will fly as extra crew members on the 737s, observing our procedures and participating in publicity projects. This is a great program to promote mutual understanding and also to promote Frontier overseas.

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As for the widely discussed fuel shortage situation, Frontier recently wrote the CAB in Washington: "We are now on a positive program to conserve fuel at all locations where our suppliers have put us under a restriction, by rescheduling the points at which we uplift fuel. In addition, we have initiated a study to further conserve fuel in our normal operations involving towing versus taxiing of aircraft, use of one engine on taxi, the reduction of test flying, and other possible actions . . ."

INTERLINING: We understand there are some great camera safaris being offered in Africa. Along this line SIMBA SAFARIS is now offering an East African Safari which originates in London, for \$279 per person including roundtrip air transportation to and from London. The trips start in London on Saturday and wind up back there via East African Airways nine days later. They are also offering a new beach safari, at Dar-es-Salaam — on the white sand beaches of southern Tanzania for \$189. For dates and further information write: Simba Safaris, 1113 Union Blvd., Allentown, Penna. 18103.

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Frontier plans to take title to its 14th jet, the one we recently purchased from United in San Francisco on June 18th. The plane is being painted and modified to Frontier's configuration at United's Engineering & Maintenance Base at SFO International. From there, it will be ferried down to Phoenix where it will go into service the same day. It winds up in Denver on the 19th, and will

our employees.

 We recently introduced jet service to the Big Sky Country of Bozeman and Missoula, and we are putting our additional new jet - Number 14 in the fleet - into service on July 1, in time for the

summer peak.

- For the year to date through May, our overall load factor was 51.1% compared with 49.2% a year ago, and our jet fleet load factor was 54.6% compared to 52.5% in the face of a system capacity increase of 17.1% in available seat miles. Also for the year through May, revenue passenger miles were up 21.7% over the same period a year ago.

During all this, we have continued emphasis on good operating performance...giving our passengers scheduled service they can count on. We recognize that dependable service — operating on

time - must underlie everything else in our business.

We have had a winner in our marketing innovation of converting the jet fleet to a single-class configuration with first-class legroom and twin-seat comfort throughout. We are still the only airline to offer both these features at coach prices.

Our pilot group is doing a fine job of keeping our flights ontime, and our maintenance group in keeping them in service, and we are continuing to offer quality meals and snacks served by the best

stewardess group in the airline industry.

All this progress sounds good, and it is, but the real test lies ahead. Can we sustain and reinforce this good performance in the face of

ever more demanding competition and circumstances?

Our competitors are no longer seeing us as "that little country airline" but as a threat on every route where we compete with them, and aggressive reaction is resulting. Other factors, such as government subsidy still necessary for many of our segments, the general instability of the economy and market place, higher costs and fuel shortages — are posing severe hurdles in the future.

We advertise and promote: "You get a better deal on Frontier." With a tougher and tougher environment facing us, the message is quite clear. We must deliver on that promise. We must really fly on time. We must really have better service. We must really get the passenger's baggage off quickly. We must really make it easier, more comfortable, and more reliable for the passenger to fly on Frontier.

In this way, and only through your efforts, can we make good our pledge to our shareholders — and our promise to ourselves.

Mildman

A. L. FELDMAN

Base at SFO International. From there, it will be ferried down to Phoenix where it will go into service the same day. It winds up in Denver on the 19th, and will be used in flight training from the 20th until it goes into regular schedule on July 1.

-

Flying the Bozeman-Missoula inaugural jet on May 15, we've never seen more enthusiastic backers of a new service than the residents of those two beautiful western Montana communities. Civic and business leaders of both cities, ex-newscaster Chet Huntley, plus Governor Thomas Judge of Montana pledged their support of the new service to President A. L. Feldman and other Frontier people attending pre-inaugural festivities. On the inaugural, Missoula and Bozeman chambers of commerce sent members along where they were hosted by chamber officials, along with Frontier personnel, in Salt Lake City.



May's Stewardess graduating class are from left to right: Barbara Craig, Linda Smith, Karen Pirk, Ella Albright, Carol Barbley, Elizabeth May, Laurie Edwards, Berma Benson, Sharon Szakaski, Jann Hansen, Julie Hosier and Carolyn Glover.

# FRONTIER NEWS

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Editor

. . James W. Ramsey Director of Public Relations

Managing Editor . . . Michael Shandrick

News items and photographs are welcome. Co-mail should be addressed to DEN-GP.



## Missoula Jet Inaugural



Representatives from the Missoula Chamber of Commerce gathered last month to greet Frontier's new jet to Missoula.

Holding the banner, Chamber of Commerce representative; Hank Lund, Vice President—Regional Marketing; Bill Hatfield—Frontier's Missoula Sales Service Manager; and Miss Missoula.

### Guard & Reservists Honored

# Statement of Support



#### (continued from page 1)

Kansas City, Salt Lake City, Billings, Great Falls, Lincoln, Casper, and Grand Junction; GREAT FALLS-one-stop jet to Denver; BILLINGS-non-stop jet to Denver; CASPER-non-stop to Denver; CHEYENNE-non-stop to Denver; KANSAS CITY-non-stop to Denver; JOPLIN-new non-stop to Kansas City; FT. SMITH-new one-stop to Kansas City; EL PASO-new one-stop to Denver; DALLAS-one-stop to Billings; ALBUQUERQUE-new non-stop to El Paso; SALT LAKE CITY-new non-stop to Denver; LINCOLN-new non-stop to Denver and GRAND JUNCTION-new non-stop to Denver.



FRANK WALTERS, Aircraft Technician DEN was honored recently in a retirement ceremony. He worked at Frontier for 21 years.

# Love Announced Dir. Futures Planning



Dan A. Love was recently appointed as Director-Futures Planning for Frontier.

Dan was associated for seven years with R. Dixon Speas Associates of New York, an aviation consulting organization, where his last position was Vice President Marketing and Demand Analysis.

In his new position with Frontier, Dan will be responsible for the development and acquisition of new routes and the expansion of Frontier's jet system. He will report to M. C. Lund, Vice President-Regional Marketing.

A native of Colorado, Dan graduated from Stanford University with a degree in Economics. He was associated with United Research, a transportation consulting firm, in Cambridge, Mass., for six years prior to joining Speas Associates as a research associate.

## **New Stewardess Contract**





COLORADO NATIONAL GUARD REPRESENTATIVES recently presented A.L. Feldman and Bob Revitte, Director-Administration, with a Statement of Support for Frontier employees in the National Guard and Reserve. The certificate recognizes Frontier's support for its employees currently serving in the Guard and Reserve as "the initial and primary source of personnel in a national emergency."

Those on hand for the presentation are from left to right Bob Revitte, A.L. Feldman, Fred Krebs, Manager—Air Freight (Marine Reserve Staff Sergeant), 1st Officer Bob Beabout (Major Colorado Air National Guard), and General Joe Moffat (Adjutant General Colorado National Guard and Commander Colorado Air National Guard).



FRONTIER PILOT, Captain William S. Vance looks on as his son David accepts the prestigious General Tire Foundation Merit Scholarship from his high school principal A. J. Sales. David is the first Frontier representative to win the award given annually to six outstanding high school seniors.

Frontier announced recently that David Z. Vance, a senior at L.D. Bell High School, Bedford, Texas, has been awarded a four-year scholarship through the National Merit Scholarship Corporation.

The annual award is presented nationally by the General Tire Foundation to six outstanding high school students who are children of employees of the General Tire and Rubber Company and its domestic subsidaries.

Frontier, a subsidiary of RKO General Corporation, a unit of General Tire and

Rubber, presented the award to Vance recently in Dallas. The son of a Frontier pilot based in Dallas/Ft. Worth, Captain William S. Vance, Vance became the first Frontier representative to win the coveted award.

Vance ranked third in his graduating class, and was a member of the National Honor Society and Key Club. In addition, he was an active member in the high school band, theatre group and Bedford United Methodist Church.

Vance will attend Stanford University in Palo Alto, California next fall where he plans to major in biological sciences.



AN AGREEMENT between the Company and Frontier Stewardesses was signed recently after several concentrated negotiations were held to determine improvements in the stewardess's contract.

The new agreement was signed prior to the expiration date of the old agreement, and will expire June 30, 1974.

From left to right: Stewardess Sue Evans, MCI, Betty Fuhrman, ALPA representative and negotiator; Roberta Lenahan, Director-Stewardess Services; Don Hatfield, Director-Industrial Relations; Bob Revitte, Director-Administration; Stewardess Sandy Sandos, SLC and Carol Pickett, Stewardess SLC.

#### Local Service

## Manager of the Quarter



MANAGER OF THE QUARTER: Harold Oliver, sales service manager in Vernal, Utah (right) receives an award for Local Service Manager of the Quarter from Jim Marine, Director of Station Operations.

Harold received the award for his station's performance in having the best station growth over the first quarter of 1973.



AN X-RAY MAGNATOMETER was evaluated by Frontier's Director of Security, Dick Childs (right) recently during a test demonstration. Several prototypes are currently being considered by Frontier for their use throughout Frontier's system. John Rahlf, Manager of Bendix Aerospace Division's Western Region explains the detector. This particular machine has an X-Ray pulse that scans a parcel, receives an image, restores it and displays in on a scanner for individuals to view the contents of the parcel.

Most of these machines being developed demonstrate an accurate view of the contents of baggage, require half as many inspectors at airports and eliminate much inconvenience to passengers allowing airlines a lower expense but safer means of security.



Frontier bowlers were kept busy throughout the spring with tournament action in addition to several games in regular league play.

The Frontier bowling team entered in the Colorado State Bowling Association's 22nd Annual Handicap Tournament fell from fourth place in the two weekend tournament to finish eleventh place.

Competing in the tournament were: Alfred Dietz - DEN Aircraft Technician, Ernie Fugua — DEN Aircraft Technician. Tom Keller - DEN Stock Clerk, Gene Long - DEN Stock Clerk, and Ernest Soto - DEN telephone office.

The "Rowdy Rascals" of the Frontier Bowling League ran off with the honors this spring as the first place series total of 2451. The game high total of the series was won by "Pins Ole."

Other scores recorded over the series were as follows:

Women - high series Women - High Game Men — High Series Men - High Game Men - High Average Women - High Average Men - Most Improved Women - Most Improved Sue Altman

Margaret Soto (655) Pat Foder (272) Lanie Olona (699) Gene Long (260) Lefty Dietz Gladys Brackens Larry Vannoy

A Frontier girl's softball team has been organized in Denver recently through the Employees' Sports Club.

-

The turnout has been good so far, according to team chairman Jamie Sinnock. She said that because several girls are leaving, more are needed for replacements before the season starts June 15.

All women employees at Frontier and especially wives of Frontier employees are encouraged to join up for a busy summer schedule of games.

For more information, call Jamie Sinnock 398-4761, DENID.

The prolonged winter weather has forced the Frontier Golf Club to re-schedule the tournament previously scheduled for May 12 to September 1 through September 9.

This summer's other tournament dates and locations will be as follows:

June 16 - July 1 Willis Case

(Denver)

July 16 - July 29

Kennedy (Denver)

August 11 — August 25 Aurora

(Aurora) September 1 — September 9

Indian Tree (Arvada)

Tournament of Champions

To Be Announced

An All-Frontier Golf Tournament will be held to select a Frontier team to enter the World Airline Golf Tournament.

The All-Frontier Tournament will consist of two consecutive 18-hole matches, on Saturday, July 14 and Sunday, July 15, starting at 11:00 A.M. at the Hyland Hills Golf Course in Denver. This will be followed on Sunday evening with the awards presentation and buffet dinner.

Handicaps will be determined by five score cards submitted to the appropriate Chairman or players established handicap, as verified by the Club Pro. Handicap cards must be submitted by July 6th.

Tournament will be played under USGA rules.

ALL EMPLOYEES OF FRONTIER AIRLINES ARE ELIGIBLE TO COMPETE.

Entry fees of \$25.00 should be made out to "World Airline Golf Tournament, Frontier Division", and mailed to Frontier Airlines Credit Union by July

Should players wish to have a guest attend the buffet dinner, an additional \$4.00 should be remitted with the appropriate notation of "Additional Dinner Reservations."

# service awards



FRONTIER BOWLERS entered in the Colorado State Handicap Tournament finished eleventh in the four day tournament. From left are: Earnie Soto — DEN telephone office; Earnie Fuqua — DEN aircraft technician; Gene Long — DEN stock clerk; Tom Keller — DEN stock clerk; Lefty Dietz — DEN aircraft technician.

# -ideas unlimited -

U.S. BILL GRANT, Aircraft Technician, DEN, \$35 — for his suggestion concerning a clamp to hold the latch handle on the ground air conditioning inlet door.

D.E. ALLEN and ROBERT KEEFER, Aircraft Technicians, DEN, \$65 — for their suggestions concerning replacing a switch assembly in the leading edge slat actuator.

JOHN MAGEE, Aircraft Technician, DEN, \$15 — for his suggestion concerning the installation of an aluminum box to contain nuts, bolts, washers, etc., for installing engines in stand.

SAM SILVER, Lead Cleaner, DEN, \$85 — for his suggestion concerning procedures deleting the use of Zumite carpet cleaner and replace with 2020 brand cleaner.

HAROLD WAGNER, Aircraft Technician, DEN, \$20 - for his suggestion concerning the removing of the gap strip from leading edge during BOP.

MARY MUELLER, Senior Accounting Clerk, DEN, \$10 — for her suggestion concerning exchanging zip code books instead of paying each order separately.

ABRAM DYCK, Aircraft Technician, DEN, \$25 — for his suggestion concerning the availability of a pneumatic grease gun to the prop shop.

ARTHUR KRIEGER, Maintenance Training Instructor, DEN, \$35 — for his suggestion concerning the clamping of the CV-580 fire bottle connector leads so they cannot be crossed at the discharge port cartridge bodies.

BOB TOMALINO, Aircraft Technician, DEN, \$150— for his suggestions concerning (1) a new procedure for greasing the speed, condition and N.T.S. pinions without disassembling regulator adapter; (2) the fabrication of a No-Go gauge for determining wear on the cams installed on the cond. gear; (3) the change of wear tolerance on Gov. rails.

ADRIAN WELTER, Aircraft Technician, DEN, \$15 — for his suggestion concerning a new procedure for greasing the speed, condition and N.T.S. pinions without disassembling regulator adapter.

JOSEPH CRIDER, Aircraft Technician, DEN, \$30 — for his idea regarding a "kit" list of required seals, caskets, etc., required for each unit change.

ARTHER BENSON, Aircraft Technician, DEN, \$20 — for his suggestion concerning the heliarc welding machine equipped with a water flow sight glass.

GENE SMITH, Lead Aircraft Technician, DEN, \$65 - for his suggestion concerning three different parts being put into repairable class and inventory.

ROD SLACK, Aircraft Technician, DEN, \$100 - for his idea regarding the change of wear tolerance on Gov. rails.

ROBERT GIVEN, Inspector, DEN, \$35 — for his suggestion concerning the welding of a drive socket on the CV-580 engine hoist.



Don Thoele

25 YEAR SERVICE AWARDS
Aden, D. Mgr. Quality Assurance – DEN
Benson, A., Lead Aircraft Tech – DEN
Doussard, J., Dispatch Coordinator –
DEN
Thoele, D., Flt Simulator Tech. – DEN

#### 20 YEAR SERVICE AWARDS

Boyd, O., SATO Mgr. – OKC Fitch, C., Inspector NDT – DEN Mosley, A., Station Agent – PHX Rogers, J., Dispatcher – DEN

#### 15 YEAR SERVICE AWARDS

Belyea, L., Station Agent – BZN
Coggeshall, K., Captain – DEN
Demoney, C., Dir. Field Mktg. West.
Division – DEN
Lima, E., Engineer – DEN
Luedtke, E., Sr. Stock Clerk – DEN
Oswald, R., Sales Svc. Mgr. – MHK
Schwartz, J., Captain – DBN

#### 10 YEAR SERVICE AWARDS

Banister, T., First Officer – DEN
Bogan, J., Station Agent – DEN
Burgon, K., Dist. Sales Mgr. – SLC
Fowler, M., Sr. Acctg. Clerk – DEN
Johnson, J., Lead Inspector, – DEN
Middlebrook, S., Reservations Agent –
DEN
Wells, G., Station Agent – CEZ

Williams, II, R., First Officer - SLC

#### 5 YEAR SERVICE AWARDS

Abell, J., Second Officer – DEN
Adams, W., Executive Mgr. – DEN
Adkisson, J., Communication Opr. –
DEN
Aker, E., Stock Clerk – DEN
Allen, L., Station Agent – DEN
Ausherman, K., Station Agent – MHK
Barreith, W., Mechanic – DEN
Black, P., Dist. Sales Mgr. – STL
Brashears, R., Stewardess – DEN
Brown, D., Aircraft Tech. – DEN



Dean Aden

Callison, E., Aircraft Tech. - DEN Cartwright, K., Cleaner - DEN Clapham, B., Second Officer -- DEN Combs, R., First Officer - GTF Connolly, R., Sr. Provisioning Agent -DEN Cook, B., PBX Operator - DEN Cruickshank, R., Aircraft Tech. - GTF Cumming, G., Tech. Specialist - DEN Duncan, J., Clerk - DEN Ellicott, T., Station Agent - MCI Farquer, R., Second Officer - DEN Ferguson, M., Aircraft Tech. - DEN Fothergill, R., Second Officer - DEN Haines, L., Foreman, Line Maint. - DEN Hineline, Jr., R., Aircraft Tech. - DEN Horne, G., Aircraft Tech. - DEN Kelly, E., Sr. Clerk - DEN Kimes, J., Stationary Engr. - DEN Lamb. J., Aircraft Tech. - DEN Lehnerz, M., Stationary Engr. - DEN Leuck, M., Stewardess - DEN Mars, T., Second Officer - DEN Martinez, J., Communication Opr. - DEN Morrison, G., Stationary Engr. - DEN Nay, D., Stewardess - DEN Norton, R., Aircraft Tech. - MCI Norway, R., Station Agent - CPR Oberg, D., Station Agent - MCI Pacheco, B., Lead Comm. Operator - DEN Pender, H., Secretary - DEN Phillips, J., Exec. Secy. - DEN Rimer, J., Second Officer - DEN Salas, J., Workload, Controller - DEN Schmidt, J., Sr. Acctg. Clerk - DEN Scott, D., Asst. Dispatcher WT - DEN Shacklett, V., Executive Secretary - DEN Sims, W., Cleaner - DEN Sinnock, J., Lead Mail Clerk - DEN Smith, C., Stationary Engineer - DEN Smith, R., Station Agent - DEN Smith, V., Accounting Clerk - DEN Soto, E., Asst. Mgr. Telecomm. - DEN Stanton, E., Cleaner - PHX Steveson, M., PBX Operator - DEN Treptow, D., Analyst Programmer - DEN Van Epps, R., Sales Service Mgr. - BZN White, R., Crew Scheduler - DEN Wientjes, K., Station Agent - JAC