



NEW LOOK. F/O Clyde Ruch admires the new uniforms of stewardesses (l. to r.) Joanie Fohn; Carol Huggins and Ruth Pitts, all of Denver. Frontier's new uniforms, which the stewardesses began wearing Aug. 15, come in Frontier gold and Frontier blue. The wardrobe includes a mini-dress with a diagonal stripe from shoulder to hip, matching jacket, hot pants, beret, checked short and long sleeved bodyshirt, slightly-flared slacks, sleeveless knit shrug, checked scarf, and

## Hill Wins Invitational; Tourney Called A Success

Exciting golf... a great location... interesting format... well planned and executed... a tremendous success. These were descriptions heard around the clubhouse at Hiwan Country Club in Evergreen, Colo., during the Frontier Invitational Golf Tournament last week.

Frontier's First venture into the world of golf proved a success, attracting far more entries than could be accommodated, in the field of 48 professionals and 144 amateurs. And, according to Ken Stemler, Director — Market Planning and Development, who spearheaded the event, "the tournament achieved its goal of associating Frontier with golf and promoting our Golf Excitement vacation travel program." Stemler said golf is popular with the businessman, and "we'll also benefit by a greater awareness of Frontier with business travelers."

Several Frontier employees also played in the tournament, including Mike Leonard, district sales manager, Phoenix, and F/O Gary Jones, Cpts. Mark Markwart, Dale Welling, Sam Grande and Joe Romano, Denver, and Capt. Ken Banks, Dallas.

True to form and only fitting for the inaugural event, Dave Hill, Frontier's golf representative, won first place with a 54-hole total of 205, sparked by a brilliant final round 65 that was six under par and tied the Hiwan course record.

"I was really flagging 'em today," said Hill, referring to his nearly flawless approach shots which led him to seven birdies on the final 18 holes.

Hill, who lives in Evergreen, earned the \$2,000 first prize plus \$500 in team

Tom Storey, Las Vegas, Nev., at 214; Gene Torres of Las Vegas, N.M., at 215; host pro Bill Johnston at 216, and Bob Haldeen of Boulder Country Club at 217.

Glen Baxstrom of Meadow Hill Country Club was the low amateur with a 225, and the winning team was comprised of Jim Griggs, Scottsbluff, Neb., Lou Wollenweber and Jack Gromer of Hiwan, who combined with a different pro each day to win with a 323 score, 32 under par.

Participants in the Frontier invitational were limited to professionals and amateurs from major country clubs at cities throughout Frontier's system.

"One of the main reasons for the tournament was to acquaint these golfers with Frontier, so that through word-of-mouth, they can help sell their fellow club members on flying Frontier to play the many top-notch courses on our system," Stemler said.

According to Joseph S. Murphy, editor and publisher of Air Transport World Magazine and a new worldwide golf directory, who played as an invited press guest in the tournament, the Frontier Invitational was a great success.

"If you can ever get avid golfers and the airlines together, you've got a lot of airline business. Frontier is achieving this," he said.



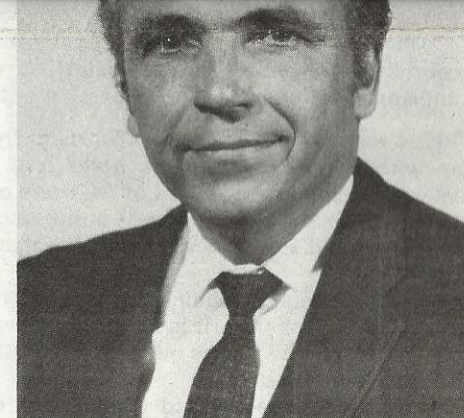


and Frontier blue. The wardrobe includes a mini-dress with a diagonal stripe from shoulder to hip, matching jacket, hot pants, beret, checked short and long sleeved bodyshirt, slightly-flared slacks, sleeveless knit shrink, checked scarf, and checked ruffled serving pinafore. There is also a tailored raincoat and matching rainhat. Mrs. Roberta Lenahan, Director - Stewardess Services, said the uniforms were chosen because they are distinctive. "We've really gone back to a uniform look," she said. "Our stewardesses also like the idea of having many different outfits in two colors to select from."

approach shots which led him to seven birdies on the final 18 holes.

Hill, who lives in Evergreen, earned the \$2,000 first prize, plus \$500 in team money.

Second place among the professionals was captured by 26-year-old Rich Bland, an assistant pro at the Denver Country Club, who finished six strokes back of Hill at 211. Third, was Rives McBee of Irving, Tex., with a 213, followed by



WILLIAM D. WAYNE

## CAB Chairman Timm Visits Frontier



**VISIT BY CHAIRMAN.** Civil Aeronautics Board Chairman Robert Timm recently paid a visit to Frontier and held discussions with A.L. Feldman over a wide range of subjects. It was Mr. Timm's first visit to Frontier since becoming chairman of the CAB last February. During an informal reception for Chairman Timm attended by members of Frontier's senior staff, Mr. Feldman presented him with the Boeing 737 model shown

in the photo at left. Mr. Timm also was given a brief tour of Frontier's facilities. In the photo at right, he inspects a Convair 580 propeller during tour of the Base Overhaul Propeller Shop with Vice President of Maintenance and Engineering Les Keely and Mr. Feldman. Mr. Timm, a former State of Washington legislator, was appointed to a six-year term on the CAB in January 1971.



## William D. Wayne Named Operations V.P. and Manager

Election of William D. Wayne as Frontier's Vice President and Manager of Operations has been announced by A. L. Feldman.

Mr. Wayne was promoted from his most recent post as Vice President - Local Service Marketing. In his new position, he is in charge of all Flight Operations, Materiel, Maintenance and Engineering activities for Frontier's entire system.

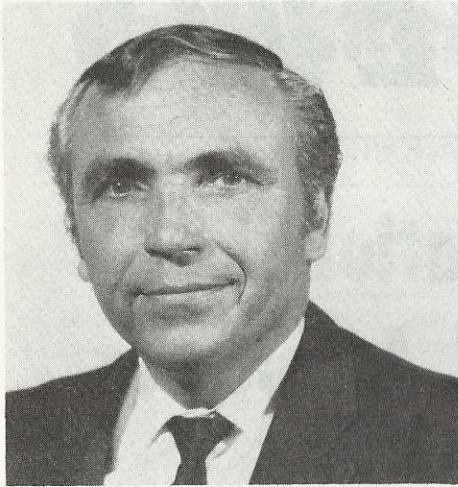
Reporting to him are Les Keely, Vice President of Maintenance and Engineering; Ed O'Neil, Vice President of Flight Operations; and Tom McCartin, Director of Materiel.

Mr. Wayne joined Frontier in May 1971 after 11 years with the Aerojet Nuclear Systems Co., Sacramento, Calif., where he held various management positions, including those of Vice President - Test Operations and manager of Aerojet's Idaho Operations.

A graduate of the U.S. Merchant Marine Academy, he served as a carrier-based jet fighter pilot in the U.S. Navy. He is a registered professional engineer and a former member of the American Nuclear Society.

Mr. Wayne's office is now located in room 201 of the General Offices in Denver.





## executive message

William D. Wayne

*Vice President and Manager — Operations*

"Is that a scheduled airline? It operates more like a non-sched. They're always late."

How many times have we heard these or similar comments about the performance of an airline? It is Frontier's schedule performance that I want to discuss. Operating to schedule is probably the single most important factor affecting the success of an airline. Without it, Marketing has nothing reliable to sell and the customer can't depend upon the service.

Today our objective is to operate all flights as scheduled on the average of 86 per cent of the time, taking into account delays for all reasons—including weather, enroute flight delays, mechanical problems and station delays. Frontier is operating very close to that objective now.

When he first came to Frontier, A.L. Feldman said: "If we publish a schedule and then don't fly it on time, we are guilty of lying to the customer." At that time, Frontier had been operating in the 70 per cent ontime range and sometimes even lower.

To improve our performance, each element contributing to schedule performance was identified and the responsibility for each span of time making up the total of every flight was assigned. If the times shown in the schedule could not be routinely met, the schedule was changed to that which the individual responsible could commit to. We added critical spare parts and improved our work planning in order to improve maintenance reliability.

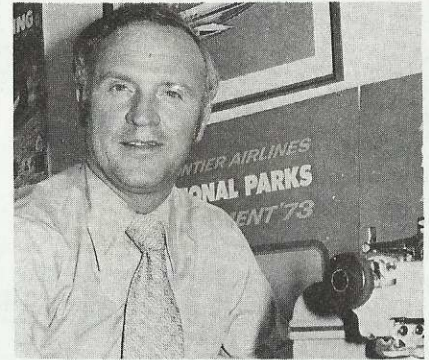
Flight Operations people commit to the enroute part of the schedule, the station marketing personnel commit to the scheduled ground times, and maintenance and engineering people promise that flight departures will not be delayed for aircraft repairs more than two per cent of the time. Translated into action the performance to scheduled operation works like this:

The station personnel service the aircraft, board the passengers, baggage and cargo within the allotted time in order to release the aircraft to the flight crew for an ontime departure. Our flight crews must then cope with a multitude of variables to taxi the aircraft, get airborne, fly on course to the destination, and land. Their job is a tough one of managing and adjusting the options available to them to stay on schedule. They must consider the winds, the altitude, course, speed, and fuel consumption while making judgments and corrections as to how to stay on or get back on schedule. The captains "team up" with station personnel via radio communications while still enroute to alert ground people to a special circumstance where it may help to get a flight back on schedule.

All the while, the flight dispatchers and operations managers track and

## short hops

By Jim Ramsey



**EXCHANGE SUCCESSFUL:** The Frontier—NAC stewardesses exchange is over and our girls—Pam Duane and Jeanne Davis—are back at their jobs in the U.S.A. after a very interesting three weeks in New Zealand. Ros Harding and Chris Steel of NAC



NAC stewardesses Chris Steel, far left, and Ros Harding, far right, relax on Snake River raft trip with Frontier stewardesses Mary Vogel, left, and Joanie Fohn.

received excellent coverage in the news media—newspaper, television and radio—in all the Frontier cities they visited. They found Frontier's procedures quite different than their own. Despite a busy schedule visiting 14 Frontier cities, they had time for a float trip at Jackson, a picnic near Colorado Springs, a look at the Grand Canyon and Mt. Rushmore, and a night on the town in Juarez.

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**BACK TO MOAB:** With completion of runway reconstruction work at Moab, Frontier resumes service on Sept. 15. Service was discontinued in July 1972 because of unsafe runway conditions. Station manager will be Ron Cornelison, currently at OKC.

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**MYSTERY MEET:** Maintenance and Engineering's Management Club held its summer "Mystery" meeting and tour in July and visited the FAA Center at Longmont, followed by dinner at the Longmont Moose Lodge. Next meeting is scheduled for Sept. 21. Members and wives will tour United's Training Center.

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**FRONTIER IN JAPAN:** Frontier has signed an agreement with Kunio Travel Corp. to represent us in Japan. Kunio Fukuyama, president of Kunio Travel, will represent Frontier in sales and promotion of travel on Frontier's system. There is a big tourist market in Japan, and we plan on getting a piece of the action.

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**OUTSTANDING:** Art Keck of Rock Springs was named local service marketing's outstanding manager for the second quarter. Art's efforts resulted in a new early morning departure to Denver, which has played a major role in RKS's improvement. Art is the first manager to win the plaque twice.

In reservations, Sue Jontry of CRC won the semi-annual achievement award, and Mary Leis won a second quarter achievement award.

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**RECORDS SET:** Frontier boarded its 10,000th passenger in Albuquerque during the month of July, setting an all time record for passenger boardings during a month at the station. The record-setting passenger, Oscar DeVaney of the Siemens Corp., Denver, received a bottle of champagne and a flight bag from Sales Manager Dave Smith and Station Manager Harold Magall.



where it may help to get a flight back on schedule. All the while, the flight dispatchers and operations managers track and coordinate this effort and the maintenance people are busy executing planned and unplanned maintenance and inspection of the aircraft.

Who really makes it possible for us to fly more than one hundred thousand miles a day with the performance we have? It is the pilot who makes the extra effort to request a direct course instead of the route originally filed and optimizes other enroute procedures to fly on schedule. It is the station agent who hustles to make up time on the ground and is on the spot with the right equipment to handle the aircraft when it arrives.

It is the aircraft technician who knows his business and troubleshoots a problem correctly the first time. It is the material person who has the right spare part now. It is the dispatcher who figures out how to substitute a spare aircraft to get a badly delayed flight back on schedule.

It is all these people and many more, each knowing what his job is and doing it conscientiously and well, that makes it possible for us to meet our promise to the public — the published schedule.



JULY'S STEWARDESS graduating class included, from left, Linda Jones, Janice Gardner, Noreen "Tommie" Thomson, Cindy Braschos, Cindy Duff, Donna Kump, Cindy Carter, Jan Roper, Paula Williams, Rozanne Milling, Linda Brundgart, Rebecca Herbert, Barbara Gilmore and Judy McMillan.



## FRONTIER NEWS

Published for Employees and their families by  
Public Relations Department of Frontier Airlines, Inc.  
8250 Smith Road, Denver, Colorado 80207

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Director of Public Relations  
Managing Editor . . . . . Karen D. Thomas

News items and photographs are welcome. Co-mail should be addressed to DEN-GP.



station. The record-setting passenger, Oscar DeVaney of the Siemens Corp., Denver, received a bottle of champagne and a flight bag from Sales Manager Dave Smith and Station Manager Harold Maxwell.

Along the same line, North Platte reports it boarded a record number of passengers in June — 1,632 — and likewise, Harrison — with 902. Both were all time records for any month.

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MOVING: The Denver sales office is planning to move Sept. 15 into downtown Denver's new Central Bank Building. The new address will be One Park Central, Suite 1333, 1515 Arapahoe, Denver. The phone is to remain the same.

## New Frontier Women's Program Introduces Special Ms. Cocktail

Frontier has introduced the "Ms. Cocktail" on all of its flights, part of an extensive new program designed to appeal to the woman air traveler.

A secret formula prepared by Heublein exclusively for Frontier, the Ms. Cocktail, which is served in a special glass, becomes a "Ms. Fizz" when ice and sparkling mix are added.

According to Patti Magee, manager of Convention Market Planning, marketing figures show a large percentage of Frontier's passengers are women.

Ms. Magee is heading up Frontier's new women's program. She introduced the Ms. Cocktail at the National Secretaries Association convention held recently in Denver and will feature it again at the American Business Women's Association convention in Las Vegas in October.

In major cities on the system, sales representatives are making slide presentations to women's groups on what a woman should do when she is thinking of taking a trip. Frontier has prepared a brochure in cooperation with the Samsonite Luggage Company of Denver called "Women On the Go," which gives women hints on traveling, packing their suitcases and choosing what to take on a trip.

Frontier and L'eggs Products, Inc., Winston-Salem, N.C., also are cooperating on promotional ventures in connection with women. L'eggs is demonstrating its hosiery in Frontier's first-class leg room seating under the slogan, "Put your L'eggs in our leg room." These demonstrations were held at the recent National Secretaries Association convention in Denver and will be held at the American Business

Women's Association convention in October and for wives of delegates at the American Society of Association Executives convention being held this month in New Orleans.

Ms. Magee said Frontier is in the process of planning other programs especially for women.



MS. FIZZ. A new cocktail for women being introduced on all Frontier flights is served to Deanna Konecny by stewardess Crystal Wooddell while Dave Bricton looks on.



## — pass it along —

Several personnel changes have been announced in marketing. Jim Marine has been appointed Director of Local Service Marketing, reporting to Gordon Linkon, Vice President of Marketing. In the Regional Marketing Division, C.L. Demoney is now Director Field Marketing — Eastern Division, and Kaye Burgon, formerly Sales Manager in Salt Lake City, is Director Field Marketing — Western Division. Ed Dunaway, formerly Manager Transportation Services, Kansas City, has been named Deputy Director Field Marketing — Western Division, and J.W. Moore is Manager Transportation Services, Kansas City.

Mr. Linkon announced the consolidation of the Local Service and Regional Marketing Futures Planning departments into a single Futures Planning group under the direction of Dan Love, Director of Futures Planning.

Ben Harris, Project Manager — Futures, reports to Love. They are moving into offices in Room 306-B, DENKO.

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Reorganization in the Maintenance and Engineering Division has also been announced. Four separate departments have been created, the directors of which report to Les Keely, Vice President — Maintenance and Engineering.

B.R. Naylor heads Aircraft Maintenance, which is responsible for all production work. His responsibilities include Line Maintenance, Avionics, Major Maintenance, Base Overhaul Shops and Production Planning.

Gary Bowring heads Quality Control, which is responsible for all aircraft inspection, quality assurance and reliability.

W. "Bill" Durlin heads Engineering, which has responsibility for all aircraft, engine and related engineering.

N. L. "Ric" Adkins heads Administration, which is responsible for those areas relating to the administration of Maintenance and Engineering.

Naylor has made further management appointments within Aircraft Maintenance. Donald G. Brady has been appointed Director of Line Maintenance. His responsibilities include line maintenance stations at Denver, Kansas City, Dallas, Phoenix and Billings; automotive and equipment maintenance at Denver, and the Maintenance Control Center.

Glenn T. Shouldice was appointed Director of Major Maintenance, with responsibilities including heavy checks, aircraft overhaul, Sheet Metal Shop, Upholstery Shop, and the Paint and Fiberglass Shop.

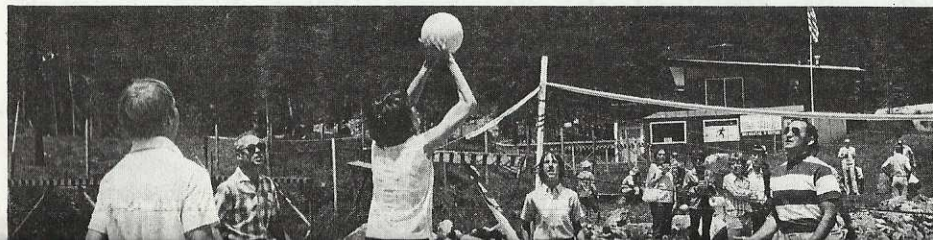
Jack M. Crawford is the Manager of Line Maintenance at the Denver Station and will be responsible for the total line maintenance function at Denver.

Brady announced that P.D. (Phil) Blackwell has been appointed Area Manager of Maintenance for the northwest area, based in Billings and with the maintenance responsibility for Billings, Chadron, Great Falls and Salt Lake City.



**FRONTIER MILESTONE.** Frontier recently flew its 25 millionth passenger, Lamont Laue of Richardson, Tex., shown here (center) receiving award, a Boeing 737 model, from Miss Colorado, Rebecca King, and Ron Thornton, regional sales manager for Frontier in Dallas.

## Annual Picnic Features Food, Fun, Frivolity

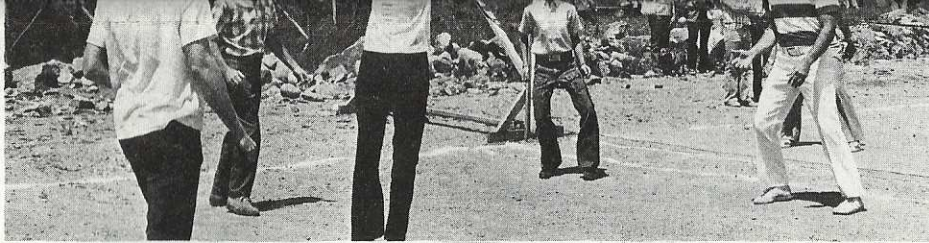


Enthusiasm was not dampened by cloudy skies at the annual Frontier Employees Picnic held July 28 at Lake Eldora.

Some 600 employees and their families attended the event, which







**INTENSE CONCENTRATION** is clearly visible here as picnickers engaged in a serious game of volleyball.

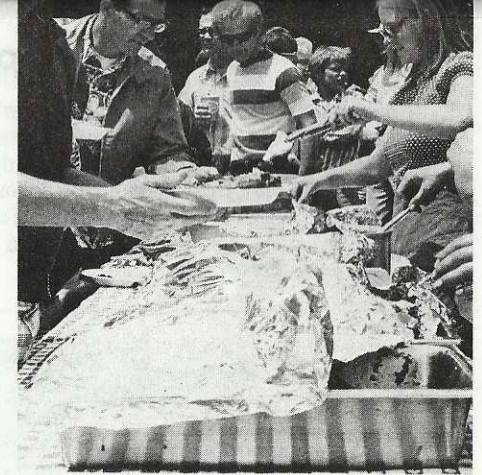


**CONTRACT SIGNED.** An agreement was signed on August 1 between Frontier and the International Association of Machinists and Aerospace Workers covering some 600 Frontier employees. The new agreement, retroactive to April 1, will expire April 1, 1975. Seated, from left to right, are Robert Revitte, Director - Administration; Les Keely, Vice President - Maintenance and Engineering, and F. D. Ames, assistant general chairman of IAM District 146. Standing, from left, are Harold French, Ken Bauer and Al Trautman, members of the negotiating committee.

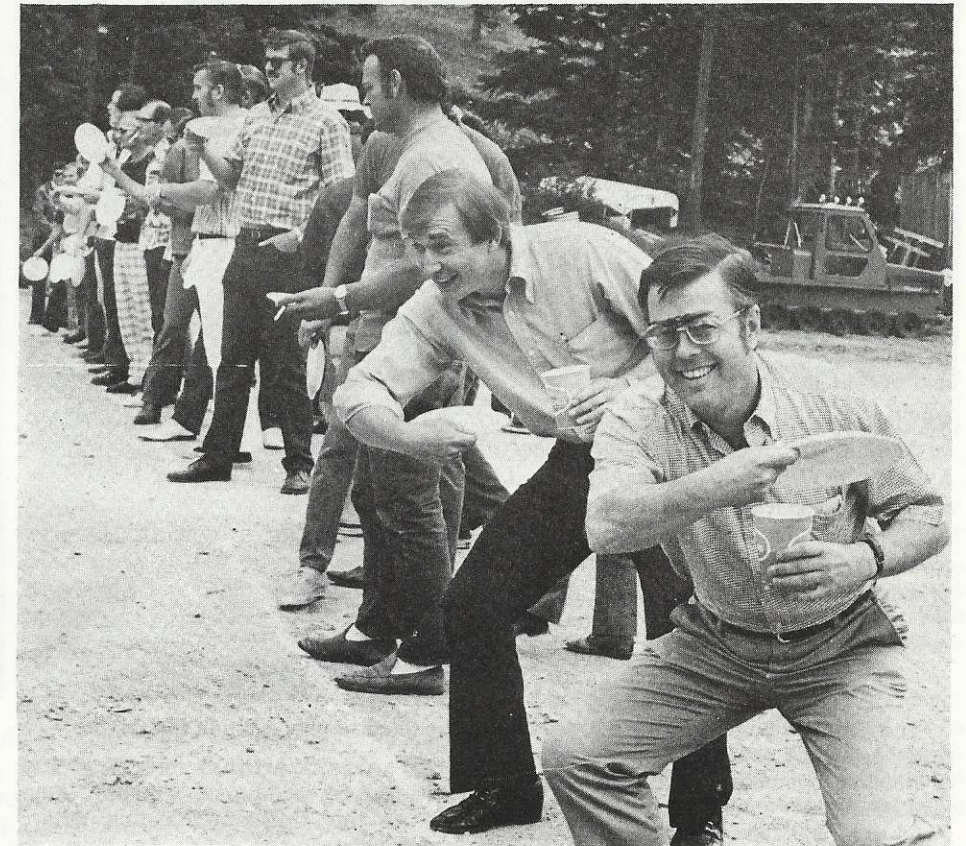
Some 600 employees and their families attended the event, which featured a sumptuous barbecue prepared by the Lake Eldora staff. In addition to food and drink, the day was filled with races, relays and games for children and adults alike. The athletically inclined could throw horseshoes, ride horses, or play volleyball.

In a big drawing, eight interline trips to such places as London, Honolulu, Alaska, San Francisco, San Diego and anywhere in the U.S. were given away, in addition to many other prizes.

All who attended seemed to agree - the day was a lot of fun.



**YUM.** Barbequed ribs, chicken, hot bread and an array of salads stoked the healthy appetites developed at the annual employees picnic.



**WHAT'S THIS ALL ABOUT?** Employees at the annual picnic engaged in a spirited game of "Plate Tossing." The object seemed to be who could toss the little paper plate the farthest.



# interlining

By Karen Thomas

The Scottsdale Chamber of Commerce announces that the third annual Arizona Interline Round-up will be held Sept. 27-30 at the SunBurst Hotel, Scottsdale. The 4-day affair includes a poolside reception and dancing Thursday night, barbecue cookout and square dance Friday night, an all-day tour Saturday through Horseshoe Basin, Sedona, and the Red Rock Country, with refreshments enroute and lunch on the Verde River and cowboy steaks and suds served at the famous Pinnacle Peak Patio Cowboy Steak House Saturday night. Leisure hours can be spent golfing, surfing at Big Surf, playing tennis or horseback riding.

The cost is \$25 for registration and \$12 a night, single or double, at the SunBurst Hotel. Sponsors, besides Frontier, are American, AeroMexico, Continental, Delta, AirWest, TWA and Western. One night's room and registration is payable in advance. Contact: Airline Interline Round-Up, c/o Scottsdale Chamber of Commerce, P.O. Box 129, Scottsdale, Arizona 85252.

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Want to spend Christmas in Hawaii? Then you should register now for the best accommodations at the 16th Interline Christmas Festival, to be held in Honolulu, Nov. 23 through Dec. 16. First class hotels will cost \$4 per person double, \$8 single; deluxe hotels will cost \$6.50 per person double and \$13 single.

Airline personnel can attend for the whole 24 days of fun in the sun or just a weekend, if you wish. There'll be a briefest bikini contest — for both sexes, free golf, tennis, surfing, swimming and dancing contests, many free gifts, a coupon discount booklet, two-for-one deals at restaurants, free admission to all attractions such as Sea Life Park and Pearl Harbor, special discount on tours to all islands, cocktail parties, "morning after" parties, and a "Queen of the Airline" World Contest on Dec. 15.

A registration fee of \$12 per person plus one night room deposit must accompany all booking requests. Get a flyer from the Pass Bureau, or send your check, made out to Interline Festival, to OAG, 888 Seventh Ave., N.Y., N.Y. 10019.

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Qantas is offering a new package for interliners — a \$250 Fly/Drive Australia vacation, which lasts for a week, includes an arrival transfer, choice of more than 300 first-class hotels and an automatic sedan with 500 free miles. The program can be extended on a weekly basis in either Australia or New Zealand, with Fiji an optional stop-over on the return journey. Free car mileage goes up in proportion to the length of an interliner's stay.

You can also trade the car for an unlimited sightseeing pass, to enable you to visit many city and rural centers and taste the "real Australia."

Write for information and a "Get Ready" kit to: Qantas Interline Adventures, 360 Post St., San Francisco, Calif. 94108.

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**BIG CHECK.** Sid Walker, left, Manager, Sheetmetal and Upholstery Shop, had a smile on his face the day he was presented with a check for \$1,770 by Base Overhaul Shops Director C. R. Meisenbach. The check was for a suggestion Walker made which should save the company \$17,700 a year.

## Good Idea Brings Big Check

It pays to have money-saving ideas. Sid Walker, Manager, Sheetmetal and Upholstery Shop, can verify that.

Sid submitted a suggestion in Frontier's employee suggestion award program — "Ideas Unlimited" — which should save the company \$17,700 a year. For his idea, Sid received a check from the company for \$1,770, ten per cent of the amount his suggestion means to

Walker's suggestion concerned the Convair 580 lower aft wing honeycomb doors which have to be replaced when worn. Frontier had been purchasing the doors from Convair, but Sid's suggestion that Frontier manufacture its own replacement doors will result in considerable savings.

C. R. Meisenbach, director, Base Overhaul Shops, presented Walker with



## Silent Fliers Sponsor Benefit

A benefit art auction and exhibition will be sponsored Friday, Sept. 21, by the Silent Fliers, former Frontier stewardesses, at the Ramada Inn, 455 S. Colorado Blvd., Denver, beginning at 7:30 p.m. Admission is \$2, and proceeds will be used for research in and treatment of osteogenesis imperfecta, a children's bone disease, according to Helen Miller, chairman. Works by Picasso, Miro, Dali, Chagall and many other artists will be exhibited and auctioned. There will be free snacks, a no-host bar and door prizes.



**RETIRED.** Don Mueller, left, manager, Airframe and Systems Engineering, shakes the hand of E. J. Lima during a retirement party held in his honor on July 31 in the Engineering Office. Mrs. Lima looks on. Lima, who had been with Frontier 15 years as a systems engineer for Convair 580s, had worked nearly 50 years in the aviation industry and flew Jennys for the Air Force in 1920. More than 75 friends of Lima's from engineering and maintenance attended the party. Mr. and Mrs. Lima were presented with tickets to Lisbon, Spain, by Frontier and with a lawn edger and cash for patio furniture from his co-workers. There was also a special cake and a plaque.

## Bowling League Getting Into Gear

The Frontier Bowling League is getting ready again for action. Thirty-five weeks of bowling competition are scheduled to begin Sept. 11.

There will be 12 teams of four members each, reports Jamie Sinnock. Twenty new members have signed up to play, and 28 returning members are

scheduled to play again in the league.

An organizational meeting was scheduled for 6:30 p.m. Tuesday, Aug. 28, at the Hoffman Bowling Alley, Aurora.

Trophies again will be awarded winners at the end of the competition.

For his idea, Sid received a check from the company for \$1,770, ten per cent of the amount his suggestion means to Frontier in one year. The check is the highest money award received in Maintenance and Technical Services in the suggestion program.

## —ideas unlimited—

**BRICE GARNER**, aircraft technician, DEN, \$25 — for his suggestion concerning installing an oversize piston on the Twin Otter brake system.

**DONALD SABO**, aircraft technician, DEN, \$40 — for his suggestion to have the machine shop plate the bearing container in the front and rear end bells of the 779-5842 tachometer generators.

**SID WALKER**, manager, sheet metal and upholstery, \$1,770 — for his suggestion concerning replacing the CV-580 lower AFT wing honeycomb doors with FAL manufacture.

**LES BENDICKSON**, sales service manager, BFF, \$10 — for his suggestion concerning attaching a safety chain to a towing vehicle such as ramp carts and tugs.

**AUGUST EHRE**, aircraft technician, DEN, \$170 — for his suggestion for the replacement of the upper hold clamp on pilot's oxygen bottle.

**JAMES TURNQUIST** and **JOSEPH COOPERSMITH**, aircraft technicians, DEN, \$40 — for their suggestion to manufacture a device for holding batteries while soldering jumper wires for manufacture of battery packs.

**DEE OBERG**, aircraft technician, DEN, \$50 — for his suggestions to install only one

considerable savings.  
**C. R. Meisenbach**, director, Base Overhaul Shops, presented Walker with his check recently. "I think it's pretty good," Sid commented when asked what he thought of the suggestion program.

piece of bumper strip in the rub strip installation, and to install aluminum doublers in the edge of the corners and center of the escape slide compartment assembly.

**D. W. DE VRIES** and **D. L. KLOKE**, aircraft technicians, DEN, \$27.50 each — for their suggestions for a special tool to polish transfer tubes.

**M. C. RUSSELL** and **MAX CHAMBERS**, aircraft technicians, DEN, \$22.50 each — for their suggestion to manufacture a materials rack to hold the several rolls of new material needed regularly due to the expanded duties of the fiberglass shop.

**ABRAM DYCK**, aircraft technician, DEN, \$60 — for his suggestion for the utilization of the portable hydraulic pump on field trips.

**A. S. HAMMERSMARK**, aircraft technician, DEN, \$40 — for his suggestion to install forked terminals on window heat sensors on the CV-580.

**RICHARD CANTWELL**, lead aircraft technician, DEN, \$140 — for his suggestion to change the stewardess seat cushions from an expendable part to a repairable part.

**D. E. ALLEN**, aircraft technician, DEN, \$40 — for his suggestion to install an Heliarc spot gun overhead support.

## service awards

### 25 YEAR SERVICE AWARDS

**Benish, K.**, Aircraft Technician — PHX  
**Stevens, C.**, Captain — DEN

### 20 YEAR SERVICE AWARDS

**Koughn, D.**, Sr. Station Agent — TUS

### 15 YEAR SERVICE AWARDS

**Bethel, A.**, Mgr. Powerplant Shops — DEN  
**Duval, J.**, Aircraft Tech. — GTF  
**Herrington, K.**, Lead Aircraft Tech. — DEN  
**Hicklin, D.**, Lead Aircraft Tech. — DEN  
**Huss, E.**, Inspector — DEN  
**Krebs, F.**, Station Agent — DEN  
**Lucht, H.**, Aircraft Tech. — DEN  
**McDowell, F.**, Captain — MCI  
**McGarvin, L.**, Mechanic — DEN  
**Shackley, L.**, Lead Aircraft Tech. — DEN  
**Snively, C.**, Sr. Accounting Clerk — DEN  
**Weeks, L.**, Station Agent — PRX  
**White, R.**, Foreman — DEN

### 10 YEAR SERVICE AWARDS

**Demos, R.**, Station Agent — CYS

**Denning, L.**, Sales Service Mgr. — HDN  
**Freeman, J.**, First Officer — DEN  
**Greenlee, R.**, Sales Service Mgr. — GCK  
**Hall, R.**, Station Agent — OMA  
**Johnson, D.**, Station Agent — RAP  
**Jones, D.**, Station Agent — GJT  
**Livingston, R.**, Stock Clerk — DEN  
**Long, H.**, Aircraft Tech. — DEN  
**Lukow, B.**, First Officer — DEN  
**McIntosh, L.**, Station Agent — OMA  
**Thyfault, R.**, Svc. Engineer — DEN

### 5 YEAR SERVICE AWARDS

**Andrew, M.**, Station Agent — PHX  
**Bonds, B.**, Station Agent — GJT  
**Butler, R.**, Station Agent — LAW  
**Coronado, A.**, Station Agent — DEN  
**Robertson, M.**, Station Agent — SLC  
**Smith, S.**, Station Agent — MCI  
**Starr, J.**, Station Agent — DEN  
**Teiber, J.**, Station Agent — DEN  
**Thomas, D.**, Station Agent — PPF  
**Thury, B.**, Station Agent — DEN  
**Vlach, R.**, Station Agent — MCI